Survey Results 2015 Q1



Q1 2015

As part of its mission to maintain monetary and financial stability, the Bank needs to understand trends and developments in credit conditions. This quarterly survey of bank lenders is an input to this work. Lenders were asked about trends and developments in credit conditions in the previous and next quarters. The survey covers secured and unsecured lending to households; and lending to non-financial corporations, small businesses and to non-bank financial firms. Along with various data sources and discussions between the major lenders and Bank staff, this survey serves as an input into the Monetary Policy documents which presents the CBN assessment of the latest trends in lending to the Nigerian economy.

This report presents the results of the Q1, 2015 survey which was conducted from 23rd -27th February 2015.

Executive Summary

Supply

- The availability of secured credit to households decreased in Q1, 2015 but was expected to increase in the next quarter. Changing liquidity positions remained a major factor behind the decrease; lenders further reported that tight wholesale funding conditions also made significant contributions.
- Lenders reported that the availability of unsecured credit to households increased in Q1, 2015 and it is expected to increase further in Q2, 2015. Lenders reported that changing cost/availability of funds, market share objectives and changing appetite for risk contributed to the increased availability of unsecured credit in Q1, 2015.
- The overall availability of credit to the corporate sector increased in Q1 2015 and was expected to increase further in Q2, 2015. The important factors contributing to increased credit availability were changing sector specific risks, changing economic outlook and market share objective.

Demand

• Demand for secured lending for house purchase and consumer loans increased in Q1 2015, and were expected to increase further in Q2, 2015. Despite lenders stance

- in tightening the credit scoring criteria in the current quarter, the proportion of loan applications approved in Q1, 2015 increased.
- Demand for unsecured credit card lending and an overdraft/personal loan from households increased in the current quarter, and are expected to further increase in the next quarter. However, demand for unsecured credit card lending from small businesses was expected to decrease in Q1, 2015, while demand for overdraft/personal loans from small businesses was expected to further increase. In spite of the tightening in the credit scoring criteria in total unsecured loan applications in Q1 2015, the proportion of households total loan approved applications improved in the current quarter.
- Lenders reported increased demand for corporate credit across all firm sizes in Q1, 2015. It is expected that credit demand would further increase for all businesses in the next quarter except for demand from OFCs. Following the narrow spread between bank rates (on small businesses and OFCs) and MPR, the proportion of loan applications approved for small businesses, medium and large PNFCs increased in Q1, 2015 and further increase is anticipated in the next quarter.

Defaults

- Secured loan performance, as measured by default rates and losses given default, improved in the review quarter. Similarly, lenders expected improved performance as both default rates and loss given default are expected to further fall in Q2, 2015.
- Unsecured loan performance on credit card loans and overdraft/personal loans to households, as measured by default rate and losses given default also improved in Q1 2015 and were expected to further improve in the next quarter.
- Corporate loan performance was better as default rates and losses given default on lending to all sized businesses fell in Q1, 2015 and were expected to fall further in Q2, 2015.
- **Loan pricing**
- This report presents the results of the Q1 2015 survey which was conducted from $23^{rd}-27^{th}$ February 2015. The results are based on lenders' own responses to the survey. They do not necessarily reflect the Bank's views on credit conditions. To calculate aggregate results, each lender is assigned a score based on his response. Lenders who report that credit conditions have changed 'a lot' are assigned twice the score of those who report that conditions have changed

- Lenders reported that the overall spreads on secured lending rates on approved new loans to households relative to MPR narrowed in Q1 2015, but it is expected to widen in Q2, 2015.
- Lenders reported that spreads on credit card lending widened in Q1, 2015 and it is expected to narrow in the next quarter. Other unsecured lending products on approved new loans such as overdrafts/personal loans on approved new loans widened in Q1 2015, and is expected to further narrow in Q2, 2015.

Changes in spreads between bank rates and MPR on approved new loan applications to the small and medium and large PNFCs and OFCs was mixed in Q1, 2015. While spreads to small businesses and OFCs widened in the review quarter, the spreads on medium and large PNFCs narrowed in the same quarter. Spreads for all business types is expected to narrow in the next quarter.

'a little'. These scores are then weighted by lenders' market shares. The results are analysed by calculating 'net percentage balances' — the difference between the weighted balance of lenders reporting that, for example, demand was higher/lower or terms and conditions were tighter/looser. The net percentage balances are scaled to lie between ±100.

In the current quarter relative to the previous quarter, lenders reported declines in secured credit availability to households and increased availability to corporates. Lenders also expected further increases in credit availability for households and corporate in Q2, 2015. Spreads on overall secured lending to household narrowed in Q1 2015 but is anticipated to widen in the next quarter. Lenders reported that household demand for lending for house purchase increased in Q1, 2015 and was expected to continue rising in the next quarter. Demand for unsecured credit card lending was up in Q1 2015 and was expected to continue in the next quarter. Demand for unsecured overdraft/personal loans from households was up in Q1, 2015 and was expected to rise further in the next quarter. Demand for corporate lending from small, medium and large PNFCs and OFCs increased in Q1, 2015 and was expected to increase further in the next quarter. Corporate loan performance was better as default rates and losses given default on lending to all sized businesses fell in Q1, 2015 and were expected to fall further in Q2, 2015.

Secured lending to households

In the current quarter relative to the previous quarter, lenders reported a decline in the availability of secured credit to households (Question 6). Lenders noted that changing liquidity positions was a major factor behind this decrease, although tight wholesale funding conditions also made some contributions. The availability for secured credit was expected to increase in the next quarter with changing economic outlook and market share objective as the major contributory factors (Question 6).

In spite of lenders stance on tightening the credit scoring criteria in Q1, 2015 the proportion of loan applications approved increased. Lenders expect credit scoring criteria to remain tightened in the next quarter and still increase in the proportion of household's loan applications to be approved in Q2, 2015 (Questions 3 & 4).

Maximum LTV ratios were expected to increase in the current quarter and next quarter (Question 5c). Lenders expressed their unwillingness to lend at 75% or less in both the current and next quarters. Similarly, they expressed their unwillingness to lend at high loan to value ratios (LTV) (more than 75%) in both current and next quarters (Question 10). However, average credit quality on new secured lending improved in Q1, 2015 and was expected to further improve in Q2, 2015 (Question 9). Some lenders opined that new update to lending processes and improved risk management practices contributed to improving the quality of the overall lending.

Lenders reported that the overall spreads on secured lending rates to households relative to MPR narrowed in Q1 2015 but are expected to widen in Q2, 2015. Within the total, a widening in spreads was reported for prime, while a narrowing in spreads was reported for buy to let and other lending in Q1, 2015. The spreads

were however expected to widen in the next quarter (Question 5a).

Households demand for lending for house purchase rose in Q1, 2015 and was expected to also rise in the next quarter. Of the total demand, increases in households demand for prime lending were reported and was expected to increase in the next quarter. Households demand for buy to let lending increased in the current quarter, and was expected to increase further in Q2, 2015 (Question 1a).

Households demand for consumer loans, mortgage/remortgaging and small businesses rose in Q1, 2015 and were expected to rise further in Q2, 2015 (Questions 1b, 1c and 2).

Secured loan performance, as measured by default rates and losses given default declined in Q1, 2015 and lenders expected further decline in Q2, 2015. Some lenders attributed this lower default rate to domiciliation of salary accounts of consumer loan beneficiaries, as it has helped to reduce significantly the incidence of defaults on loans to households (Questions 7 & 8).

Unsecured lending to households

The availability of unsecured credit provided to households rose in the current quarter relative to the previous quarter and was expected to also increase in the next quarter (Question 6). Lenders reported that changing cost/availability of funds, market share objectives and changing appetite for risk contributed to the changes in credit availability in Q1 2015.

Despite the tightening in the credit scoring criteria for total unsecured loan applications in Q1 2015, the proportion of approved total loan applications for households increased. Lenders expect loosening of credit scoring criteria in the next quarter, and are of the opinion that the total loans applications to be approved in Q1, 2015 will decrease (Questions 3c & 4c). Lenders however relaxed credit scoring criteria for granting credit card loan applications which in turn increased the proportion of approved credit card applications in Q1, 2015. A similar trend is expected in Q2, 2015 (Questions 3a & 4a).

Lenders loosened the credit scoring criteria overdraft/personal granting applications in Q1, 2015 but are expected to tighten in the next quarter. Similarly, while the proportion of approved household's overdraft/personal applications is expected to increase in the current quarter, lenders expect a decline in overdraft/personal loan applications in the next quarter (Questions 3b & 4b).

Lenders reported that spreads on credit card lending widened in Q1 2015, and it is expected to narrow in the next quarter. Similarly, spreads on unsecured overdrafts /personal loans on approved new loan applications widened in Q1, 2015 and were expected to narrow in Q2, 2015 (Questions 5a and b). The limit on unsecured credit cards on approved new loan applications increased in Q1, 2015 and was expected to increase in the next quarter (Question 5d). The minimum proportion of credit card

balances to be paid on approved new loan applications increased in Q1 2015 (Question 5e).

Maximum maturities on approved new loan applications were shortened in both the current and next quarters (Question 5f).

Demand for unsecured credit card lending from households increased in Q1, 2015 and is expected to further increase in Q2, 2015 (Questions 1a). Demand for unsecured overdraft/personal loans increased in Q1 2015 and is expected to increase in Q2 2015 (Questions 1b).

Lenders experienced lower default rate on credit card loans and overdraft/personal loans to households in Q1, 2015 and expect lower default rates in Q2, 2015 (Questions 7a & 7b). Losses given default on credit cards and overdraft/personal loans to households fell in Q1, 2015 and were expected to also fall in Q2, 2015 (Questions 8a & 8b).

Lending to corporates and small businesses

Credit conditions in the corporate sector vary by the size of business, so this survey asks lenders to report developments in the corporate sector overall spreads by large and medium-sized private non-financial corporations (PNFCs) and small businesses¹.

The overall availability of credit to the corporate sector increased in Q1, 2015 and was expected to also increase in Q2, 2015 (Question 4a). The most important factors contributing to increased credit availability were changing sector specific risk, changing economic outlook, market share objective, changing appetite for risk and changing liquidity positions (Question 4b). Lenders also reported that commercial property influenced prices positively credit availability of the commercial real estate sector in both current and next quarters. Similarly, it positively influenced secured lending to PNFCs in the current quarter and was expected to have positive impact in the next quarter (Questions 4c1 and c2).

Availability of credit increased across all firm sizes in Q1, 2015 and is expected to further increase in the next quarter except to the OFCs (Question 1).

Changes in spreads between bank rates and MPR on approved new loan applications to the small and medium and large PNFCs and OFCs was mixed in Q1, 2015. While spreads to small businesses and OFCs widened in the review quarter, the spreads on medium and large PNFCs narrowed in the same quarter. Spreads for all business types is expected to narrow in the next quarter (Questions 6a1, 6b1 and 6c1).

Despite the wide spread between bank rates and MPR, the proportion of loan applications approved for small business,

¹ Small businesses are defined as those with an annual turnover of under ¥5 million. Medium-sized corporates are defined as those with an annual turnover of between ¥5 million and ¥100 million. Large corporates are defined as those with an annual turnover of more than ¥100 million

medium and large PNFCs increased in Q1 2015 and was expected to also increase in the next quarter except for the medium & large PNFCs (Question 5).

Fees/commissions on approved new loan applications to all firms were mixed in Q1, 2015. While fees and commission on loans rose for small, medium and large PNFCs, it fell for OFCs. Lenders expect fees and commission to rise for all firm sizes in Q2, 2015 except the large PNFCs. All firms benefitted from an increase in maximum credit lines on approved new loan applications in Q1, 2015 and were expected to benefit in the next quarter (Questions 6a2, 6b2, 6c2 and 6d2).

Lenders demanded more collateral requirements from all sized firms on approved new loan application in Q1 2015. Similarly, lenders were expected to demand for more collateral in the next quarter from all sized firms. Lenders required much stronger loan covenants from all sized firms on approved new loan application in Q1, 2015 and were expected to demand for same in the next quarter (Questions 6a3, 6b3, 6c3 and 6d3).

Demand for corporate lending from small, medium, large PNFCs and OFCs increased in

Q1, 2015 and was expected to increase in the next quarter. The lenders reported that the demand for secured lending from small businesses in Q1, 2015 were higher in comparison with other business types (Question 2c). The most significant factor cited by lenders as the main driver of change in the demand for lending was increase in capital investments in Q1, 2015. Increase in inventory finance is expected to be the main driver in the next quarter.

Corporate loan performance was better as default rates and losses given default on lending to all sized businesses fell in Q1 2015 and were expected to also fall in the next quarter (Questions 7 & 8).

The average credit quality on newly arranged PNFCs borrowing facilities improved in Q1 2015 and was expected to further improve in Q2, 2015. The target hold levels associated with corporate lending (share of risks that lenders wish to hold of deals that they underwrite in the short term) increased in Q1, 2015 and were expected to increase further in Q2, 2015. Also, loan tenors on new corporate loans and draw down on committed lines by PNFCs were expected to increase in Q1, 2015, and further increase in the following quarter (Question 9).

Table 1: Secured Lending to Households Questionnaire Results

			2013			2014			2015
QUESTIONS		Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
1(a). How has demand for secured lending for House	Current quarter	50.0	54.0	20.0	21.9	8.3	24.3	32.8	33.4
purchase from HOUSEHOLDS changed?	Next quarter	100.0	57.5	31.0	34.1	21.0	41.1	32.8	21.7
	Current quarter	11.1	35.0	16.3	19.2	3.0	17.1	36.0	36.9
of which: Demand for prime lending	Next quarter	33.0	35.8	20.4	29.0	9.9	36.3	42.5	17.1
of which: Demand for buy to let lending	Current quarter	-10.1	18.2	3.7	-5.0	-14.8	8.8	19.7	23.5
of which. Demand for buy to let lending	Next quarter	16.8	37.3	-21.7	22.9	-11.7	10.3	36.9	16.4
of which: Demand for other lending	Current quarter	10.2	25.0	24.7	26.6	30.3	24.6	24.2	24.4
v	Next quarter	45.6	38.6	22.1	32.9	49.5	35.5	28.5	15.9
1(b). How has demand for secured lending for Consumer	Current quarter	32.0	57.0	42.3	37.0	31.6	40.4	38.5	38.8
Loans from HOUSEHOLDS changed?	Next quarter	59.1	42.4	42.8	53.0	49.0	57.5	47.4	21.5
1(c). How has demand for secured lending for	Current quarter	-1.4	27.6	1.1	20.7	8.6	26.5	29.6	23.7
Mortgage/re-mortgate from HOUSEHOLDS changed?	Next quarter	28.7	23.7	19.3	32.3	14.2	33.7	29.8	22.3
2. How has demand for secured lending for small	Current quarter	28.7	15.0	26.1	28.6	44.6	26.4	46.1	29.2
businesses from HOUSEHOLDS changed?	Next quarter	46.0	36.6	15.3	42.8	38.1	34.6	43.8	20.8
3. How have credit scoring creteria for granting loan	Current quarter	-0.1	2.5	0.8	0.3	0.0	0.0	-7.0	1.6
applications by HOUSEHOLDS changed?	Next quarter	-0.4	4.2	3.7	0.3	-0.3	-4.3	-4.5	1.6
4. How has the proportion of HOUSEHOLD loan	Current quarter	30.9	35.9	14.7	35.9	30.6	29.9	43.4	28.6
applications being approved changed?	Next quarter	55.7	41.5	31.8	29.9	32.4	29.9	28.9	19.7
5(a). How have the overall secured lending spreads	Current quarter	0.0	-6.1	-1.8	6.4	5.8	7.0	0.0	1.3
changed?	Next quarter	35.4	-7.0	-0.7	-14.8	-1.4	-1.1	0.0	-4.7
of which: Spreads on prime lending	Current quarter	<i>5.4</i> 3.5	1.8 5.4	1.5 5.8	-6.1 -11.7	6.4 -1.5	-0.1 -1.2	-1.9 0.0	-1.7 -5.5
	Next quarter Current quarter	5.5 6.4	5.2	-0.7	7.2	6.7	9.1	0.0	-3.3 0.2
of which: Spreads on buy to let lending	Next quarter	0.7	1.5	-0.7	-16.5	-0.9	-0.9	0.0	-5.7
	Current quarter	6.5	6.7	-0.8	9.6	13.4	8.2	0.0	0.2
of which: Spreads on other lending	Next quarter	0.7	0.4	7.1	-18.7	4.7	-1.3	0.0	-6.0
	Current quarter	10.1	-2.9	-6.4	2.9	-0.9	-5.2	0.0	2.2
5(b). How have fees on secured lending changed?	Next quarter	5.2	-3.0	0.1	4.9	0.0	-4.2	0.0	-4.2
5(c). How have the maximum loan to value ratios	Current quarter	-0.3	0.0	-0.5	4.4	0.0	0.0	2.7	-10.9
changed?	Next quarter	-2.2	-10.2	-0.5	-0.6	0.0	-4.5	0.0	-6.6
5(d). How have the maximum loan to income ratios	Current quarter	-0.4	-4.2	-5.3	4.0	0.5	-1.6	-4.8	0.0
changed?	Next quarter	-6.8	-8.8	-5.0	-1.1	0.0	-4.5	-2.4	-4.5
6. How has the availability of secured credit provided to	Current quarter	-33.7	-18.9	-25.5	-21.3	-16.2	-20.0	-32.5	2.6
households changed?	Next quarter	-49.9	-22.4	-18.7	-11.8	-17.3	-10.9	-27.9	-2.6
Factors contributing to changes in credit availability									
Changing economic outlook	Current quarter	-33.5	-22.7	-14.7	-14.4	-11.2	-2.6	-38.2	2.6
Ghanging economic outlook	Next quarter	-52.8	-10.4	-18.3	-11.3	-9.3	-6.3	-35.5	-13.2
Market share objectives	Current quarter	-51.9	-34.2	-33.8	-29.8	-23.4	-20.0	-24.5	-12.6
rantee share objectives	Next quarter	-63.7	-19.6	-32.7	-23.4	-18.9	-21.4	-23.4	-11.0
Changing appetite for risk	Current quarter	-38.7	-34.4	-5.5	-7.4	-7.4	-17.7	-16.5	-14.2
onanging appeared for from	Next quarter	-54.2	-22.8	-11.2	-7.7	-10.9	-18.2	-27.3	-4.5
Tight wholesale funding conditions	Current quarter	0.8	-15.6	-5.0	-4.0	-17.9	-9.8	-11.6	6.3
5 · · · · · · · · · · · · · · · · · · ·	Next quarter	-1.1	2.6	-9.0	-7.8	-6.4	-2.3	-10.9	0.6
Changing liquidity positions	Current quarter	-26.2	1.1	-18.6	-9.2	-22.9	-5.5	-29.5	15.3
5 5 7 7.	Next quarter	-48.1	19.5	-15.4	-24.6	-13.0	-0.5	-27.9	8.1

Table 1: Secured Lending to Households Questionnaire Results (contd)

OUTSTIONS			2013			2014			2015
QUESTIONS		Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
7. Has the default rate on secured loans to households	Current quarter	-19.8	1.5	7.5	-31.9	-23.9	-21.1	-23.7	-25.5
changed?	Next quarter	-36.8	-25.1	-12.8	-46.0	-27.0	-25.7	-26.4	-24.3
8. How have losses given default to households changed?	Current quarter	-27.7	-3.0	-2.6	-23.4	-24.1	-11.4	-25.9	-18.7
	Next quarter	-32.3	-18.8	-16.7	-23.1	-16.1	-7.9	-20.9	-24.1
9. How has the average credit quality of new secured	Current quarter	37.7	23.7	23.0	33.8	33.7	35.3	22.3	26.6
lending to HOUSEHOLDS changed?	Next quarter	40.7	32.8	26.3	38.9	36.9	43.4	37.3	28.2
10. How has the availability of households secured credit									
to the following types of borrowers changed:									
Borrowers with low loan to value ratios (75% or	Current quarter	20.8	-13.5	7.3	14.4	18.6	13.4	3.9	-8.2
less)	Next quarter	24.7	-6.0	11.2	10.4	6.9	4.9	10.7	-12.6
Borrowers with high loan to value ratios (more	Current quarter	13.7	-2.6	10.7	-5.5	-3.0	-12.7	12.7	-9.2
than 75%)	Next quarter	15.3	-5.2	2.4	-2.1	-9.2	-10.4	1.9	-9.2

Table 2: Unsecured Lending to Households Questionnaire Results

OUTGEROUG		2013				20		2015	
QUESTIONS		Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
1(a). How has demand for unsecured credit cards lending from	Current quarter	28.5	-3.1	18.7	20.3	-19.7	30.4	30.3	11.5
HOUSEHOLDS changed?	Next quarter	34.5	-13.2	25.9	19.6	-25.0	47.7	29.4	16.7
1(b). How has demand for unsecured overdraft/ personal loans	Current quarter	9.2	15.8	3.3	-1.3	-10.2	28.0	39.4	29.4
from HOUSEHOLDS changed?	Next quarter	11.7	-2.4	3.2	7.5	-0.1	38.0	17.4	21.9
1(c). How has demand for total unsecured lending from	Current quarter	7.5	15.0	2.9	1.3	-16.4	29.4	27.6	16.7
HOUSEHOLDS changed?	Next quarter	7.7	-3.3	-6.8	-1.3	-16.4	30.4	13.0	9.0
2(a). How has demand for unsecured credit cards lending from	Current quarter	11.3	2.5	-3.7	-8.1	-9.2	21.4	13.3	-4.1
SMALL BUSINESSES changed?	Next quarter	21.7	18.7	-2.6	-13.8	-4.0	7.6	-2.2	15.6
2(b). How has demand for unsecured overdraft/ personal loans	Current quarter	-5.8	-16.9	0.9	-4.6	7.2	8.6	18.8	1.2
from SMALL BUSINESSES changed?	Next quarter	0.6	-2.6	7.4	-1.7	11.4	10.9	4.5	17.0
2(c). How has demand for total unsecured lending from SMALL	Current quarter	-5.8	-15.4	-14.1	-0.6	-5.0	7.4	15.6	-1.6
BUSINESSES changed?	Next quarter	-4.4	4.5	-7.3	-2.9	-7.4	3.0	4.1	17.7
3(a). How have credit scoring creteria for granting credit card	Current quarter	11.1	-2.1	0.6	-2.9	-4.8	-2.5	-5.6	0.0
loan applications by HOUSEHOLDS changed?	Next quarter	-1.5	0.0	14.3	-9.0	-3.0	-5.3	-4.7	0.8
3(b). How have credit scoring creteria for granting	Current quarter	14.8	9.9	2.7	10.5	11.1	1.5	-2.2	0.0
overdraft/personal loan applications by HOUSEHOLDS changed?	Next quarter	3.1	13.9	13.6	7.6	0.0	-2.7	-4.5	1.6
3(c). How have credit scoring creteria for granting total	Current quarter	24.2	11.6	3.0	13.4	12.3	1.5	0.0	0.0
unsecured loan applications by HOUSEHOLDS changed?	Next quarter	24.2	16.5	15.0	8.0	0.0	-2.8	0.0	-0.5
4(a). How has the proportion of HOUSEHOLD credit card loan	Current quarter	43.9	26.9	29.9	3.8	20.9	37.2	28.6	28.7
applications being approved changed?	Next quarter	50.5	11.3	23.6	12.6	17.9	25.9	25.7	4.8
4(b). How has the proportion of HOUSEHOLD overdraft/personal	Current quarter	19.1	40.1	7.3	6.0	18.7	33.3	12.1	29.8
loan applications being approved changed?	Next quarter	12.4	20.4	-2.8	5.8	-2.3	18.9	-4.5	-0.5
4(c). How has the proportion of HOUSEHOLD total loan	Current quarter	12.5	33.0	-5.4	-3.3	3.3	25.9	10.5	16.5
applications being approved changed?	Next quarter	12.4	20.4	-2.8	5.8	-2.3	18.9	-4.5	-0.5
5(a). How have spreads on credit cards changed?	Current quarter	-5.6	-7.9	-4.2	9.0	6.2	1.9	6.9	-3.1
	Next quarter	2.8	4.2	9.8	6.2	5.0	-0.5	6.9	0.8
5(b). How have spreads on overdraft/personal loans changed?	Current quarter	-10.7	-10.0	3.8	2.4	3.5	-2.5	2.4	-10.3
	Next quarter	-2.3	5.8	12.0	5.4	3.7	1.8	5.6	0.7
5(c). How have spreads on overall unsecured lending	Current quarter	-10.5	-10.6	4.0	7.4	4.4	3.7	2.8	-6.9
changed?	Next quarter	0.0	6.2	12.6	5.6	5.7	-0.2	5.7	-3.6
5(d). How have unsecured credit card limits changed?	Current quarter	-5.5	3.0	6.0	-6.7	-0.2	-3.6	0.0	-3.1
(1,7)	Next quarter	-0.6	0.0	-3.4	0.0	-1.2	0.0	0.0	0.0
5(e). How has the minimum proportion of credit cards balances	Current quarter	5.2	1.5	8.6	-2.9	12.8	-1.9	1.7	1.6
to be paid changed?	Next quarter	10.4	3.3	14.8	0.6	-0.6	1.2	2.1	1.6
5(f). How have maximum maturities on loans changed?	Current quarter	11.2	3.2	6.4	-1.2	4.8	-0.5	2.0	5.1
,,	Next quarter	2.0	-1.7	9.9	1.2	14.2	1.9	2.0	6.1
6. How has the availability of unsecured credit provided to	Current quarter	-25.6	-18.4	-16.2	-11.7	-8.3	-12.7	-2.3	-13.9
households changed?	Next quarter	-20.7	-20.0	-21.6	-7.0	-15.5	-10.6	-6.9	-9.7
Factors contributing to changes in credit availability	,								
	Current quarter	-36.1	-37.6	-16.1	-10.4	-9.9	-15.1	-33.2	-2.6
Changing economic outlook	Next quarter		-28.5	-16.0	-9.9	-9.9	-7.9	-33.0	-8.4
	Current quarter		-35.3	-23.9	-31.1	-17.0	-26.0	-25.3	-10.1
Market share objectives	Next quarter		-30.4	-19.5	-18.3	-19.9	-23.4	-17.6	-17.7
	Current quarter		-24.7	-10.2	-6.2	2.6	-13.6	-19.2	-7.6
Changing appetite for risk	Next quarter		-24.4	-8.6	-5.2	-4.4	-10.8	-21.7	-18.8
	Current quarter		-44.6	-27.9	-25.6	-22.7	-27.6	-30.5	-22.8
Changing cost/ availability of funds	Next quarter		-34.7	-25.4	-17.7	-25.6	-23.5	-30.3	-13.6
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Table 2: Unsecured Lending to Households Questionnaire Results (contd)

QUESTIONS			2013			2014				
		Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	
7(a). How has the default rate on credit card loans to	Current quarter	-10.5	-29.7	-43.1	-26.5	-21.8	-21.2	-29.2	-13.4	
households changed?	Next quarter	-35.7	-23.8	-20.0	-20.5	-22.6	-27.3	-29.2	-5.8	
7(b). How has the default rate on overdraft/ personal loans to	Current quarter	-19.2	-19.2	-27.5	-35.7	-4.2	-11.2	-24.2	-20.3	
households changed?	Next quarter	-45.5	-24.4	-28.1	-20.3	-27.9	-28.3	-34.9	-9.2	
7(c). How has the default rate on total unsecured loans to	Current quarter	-10.9	-23.4	-30.5	-35.7	-7.4	-13.2	-21.7	-20.6	
households changed?	Next quarter	-32.6	-25.9	-29.2	-20.3	-29.6	-28.3	-29.4	-8.8	
8(a). How have losses given default on credit card loans to	Current quarter	0.0	-45.3	-29.6	-5.8	-6.2	-16.0	-33.8	-10.3	
households changed?	Next quarter	-14.9	-37.5	-23.2	-24.9	-14.1	-27.3	-24.6	-2.0	
8(b). How have losses given default on overdraft/personal loans	Current quarter	-5.3	-34.3	-22.2	-22.5	-7.0	-17.4	-18.0	-10.0	
to households changed?	Next quarter	-21.4	-29.7	-28.5	-28.3	-20.1	-27.4	-19.6	-3.5	
8(c). How have losses given default on total unsecured loans to	Current quarter	-5.3	-33.2	-24.9	-22.5	-7.4	-19.1	-18.0	-14.8	
households changed?	Next quarter	-21.4	-31.7	-24.8	-27.3	-21.3	-28.5	-19.6	-7.7	
9(a). How has the average credit quality of new credit card	Current quarter	1.0	30.0	-0.5	-15.8	21.9	19.8	21.6	22.0	
lending to HOUSEHOLDS changed?	Next quarter	0.8	25.1	-16.9	-9.2	16.6	26.9	5.3	24.4	
9(b). How has the average credit quality of new	Current quarter	9.6	26.4	19.4	-2.1	13.8	19.3	20.6	20.9	
overdraft/personal lending to HOUSEHOLDS changed?	Next quarter	11.9	28.8	19.4	-6.0	20.2	22.8	10.0	22.1	
9(c). How has the average credit quality of new total unsecured	Current quarter	9.6	26.4	24.3	-2.2	15.9	19.4	23.8	20.4	
lending to HOUSEHOLDS changed?	Next quarter	11.9	28.8	24.8	-6.0	26.1	22.9	10.0	18.9	



			2013			2014			2015
QUESTIONS		Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
1(a). How has availability of credit provided to small	Current quarter	-34.3	-28.5	-36.1	-27.4	-40.1	-35.2	-35.7	-34.2
businesses changed?	Next quarter	-46.3	-21.2	-39.6	-32.7	-45.9	-22.2	-40.1	-10.0
1(b). How has availability of credit provided to	Current quarter	-31.2	-21.2	-28.5	-20.5	-28.7	-25.5	-31.7	-37.5
medium PNFCs changed?	Next quarter	-51.2	-24.9	-31.9	-28.9	-26.7	-23.9	-30.1	-28.4
1(c). How has availability of credit provided to large	Current quarter	-45.5	-38.9	-40.2	-40.1	-36.8	-45.4	-41.2	-41.7
PNFCs changed?	Next quarter	-38.7	-31.1	-37.5	-30.8	-32.8	-21.4	-13.5	-21.2
1(d). How has availability of credit provided to OFCs	Current quarter	-13.6	-19.3	-13.2	-6.5	-18.1	-10.9	-2.8	-19.2
changed?	Next quarter	-19.9	-16.5	-23.5	3.1	-15.9	-1.4	2.2	13.9
2(a). How has demand for credit cards lending from	Current quarter	35.1	35.3	23.5	16.4	16.2	11.6	4.8	15.4
SMALL BUSINESSES changed?	Next quarter	45.4	29.0	39.1	27.1	13.2	15.3	15.5	3.1
2(b). How has demand for overdraft/ personal loans	Current quarter	43.0	41.8	37.4	31.4	50.5	42.8	29.1	34.4
from SMALL BUSINESSES changed?	Next quarter	48.4	38.2	40.3	27.6	36.6	17.5	26.0	6.3
2(c). How has demand for secured lending from SMALL	•	42.2	42.3	28.1	33.8	52.4	41.5	39.9	33.1
BUSINESSES changed?	Next quarter	52.7	30.3	38.1	31.6	35.6	12.7	40.1	7.2
2(d). How has demand for lending from Medium PNFCs	Current quarter	48.7	40.4	33.4	19.3	38.5	33.2	37.5	27.5
changed?	Next quarter	62.3	39.0	42.9	24.5	24.2	9.9	33.8	2.9
2(e). How has demand for lending from Large PNFCs	Current quarter	50.7	45.6	37.3	30.5	29.6	36.4	39.8	17.9
changed?	Next quarter	50.4	30.5	33.7	40.3	22.5	15.1	22.8	3.8
2(f). How has demand for lending from OFCs changed?	Current quarter	30.9	39.6	20.3	4.6	12.5	7.8	6.4	11.5
	Next quarter	37.3	29.8	18.3	13.9	9.4	1.2	13.0	-7.9
What have been the main factors contributing to changes in demand for lending?									
(a1)Merger and acquisition	Current quarter	-6.2	-38.1	-22.9	-11.7	-12.4	-1.8	6.2	-15.3
(at inerger and acquisition	Next quarter	5.8	-20.3	-27.0	-13.1	4.5	-19.7	-10.1	-21.2
(a2)Capital Investments	Current quarter	55.3	39.5	28.2	39.2	50.9	37.1	47.7	48.8
(uz)cupitui investinents	Next quarter	48.5	22.7	23.7	35.6	39.9	14.2	42.0	18.7
(a3) Inventory Finance	Current quarter	57.2	50.5	38.6	41.0	37.3	32.2	59.9	42.0
(us) inventory i mance	Next quarter	61.6	41.1	40.8	42.1	39.9	32.7	46.9	19.0
(a4) Balance sheet restructuring	Current quarter	6.1	0.5	-16.2	-9.3	4.2	7.0	27.2	-12.6
(u+) Dulance sheet restructuring	Next quarter	13.5	-2.7	-18.6	6.7	15.1	3.0	28.2	-11.1
(a5) Commercial Real Estate	Current quarter	17.9	1.1	-3.7	7.6	-16.1	1.8	10.3	7.1
(us) commercial near Estate	Next quarter	17.9	1.1	-3.7	7.6	-16.1	1.8	10.3	7.1
4(a). How has the overall availability of credit to the	Current quarter	-36.9	-46.1	-40.6	-37.0	-26.2	-28.0	-43.1	-37.2
corporate sector changed?	Next quarter	-64.7	-49.0	-35.3	-32.2	-19.0	-23.5	-35.8	-13.1
Of which: Commercial real estate sector	Current quarter	-19.3	-0.6	3.8	-4.6	1.7	-2.5	-23.3	-9.6
	Next quarter	-28.3	-9.6	-8.7	-15.9	-3.8	-5.0	-24.5	23.4
4(b). Factors contributing to changes in credit availability.									
Changing economic outlook	Current quarter	-63.6	-53.0	-44.4	-32.8	-38.3	-37.9	-44.9	-25.3
changing economic outlook	Next quarter	-51.5	-28.1	-39.5	-23.5	-17.1	-23.6	-38.6	-15.1
Changing sector specific risks	Current quarter	-47.7	-40.2	-44.9	-29.4	-32.0	-30.2	-33.2	-25.6
Changing sector specific risks	Next quarter	-50.8	-26.6	-38.0	-26.0	-26.1	-29.6	-40.2	-25.4
Market share objectives	Current quarter	-44.3	-37.2	-37.7	-32.6	-27.9	-27.7	-35.0	-19.2
Market share objectives	Next quarter	-38.2	-30.9	-39.6	-20.7	-22.0	-22.4	-31.5	-9.1
Market proceures from capital markets	Current quarter	21.4	6.7	27.8	12.6	17.9	18.8	16.9	30.5
Market pressures from capital markets	Next quarter	11.5	13.5	15.5	12.0	10.5	18.8	12.8	25.7
Changing annotite for rick	Current quarter	-41.7	-39.5	-28.6	-14.2	-10.1	-25.3	-23.1	-18.8
Changing appetite for risk	Next quarter	-40.9	-19.3	-27.8	-5.6	-10.5	-13.4	-27.0	-5.3
Tight wholesale funding conditions	Current quarter	-36.5	-44.3	-40.6	-24.5	-13.9	-12.2	-35.0	-14.1
т унк wnotesute junuing conditions	Next quarter	-38.0	-30.1	-36.9	-17.2	-18.1	-18.3	-37.9	-4.5
Changing liquidity and ditions	Current quarter	-52.4	-44.2	-41.4	-40.3	-24.7	-39.7	-35.1	-15.9
Changing liquidity conditions	Next quarter	-53. <i>7</i>	-39.6	-42.1	-36.2	-35.3	-34.5	-38.9	-10.9

Table 3: Corporate Lending Questionnaire Results (contd)

OUTSTIONS			2013		20	2015			
QUESTIONS		Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
4(c1). How have commercial property prices affected credit	Current quarter	-4.6	10.9	-7.9	-6.9	9.6	0.3	0.4	-5.0
availability to the commercial real estate sector?	Next quarter	-5.3	11.6	-13.7	-17.2	3.4	6.7	-3.9	-1.1
4(c2). How have commercial property prices affected	Current quarter	-21.9	-7.1	-5.1	-20.7	-11.7	-23.1	-11.6	-19.4
secured lending to PNFCs?	Next quarter	-21.3	-6.3	-6.8	-24.0	-11.8	-10.3	-13.5	-2.8
5(a). How has the proportion of loan applications from	Current quarter	37.3	29.3	24.5	24.6	41.3	24.3	34.5	27.4
small businesses being approved changed?	Next quarter	43.2	14.7	26.2	35.3	32.8	9.0	36.9	7.4
5(b). How has the proportion of loan applications from	Current quarter	42.3	32.0	16.8	23.7	33.2	23.0	36.2	29.4
medium PNFCs being approved changed?	Next quarter	48.8	21.3	19.0	24.2	21.2	-0.5	39.0	-19.4
5(c). How has the proportion of loan applications from large		41.4	43.7	21.6	30.9	40.6	39.0	30.2	25.4
PNFCs being approved changed?	Next quarter	43.0	29.8	12.1	26.5	27.1	10.7	37.3	-1.8
6(a1). How have spreads on loans to small businesses	Current quarter	9.5	7.5	-18.7	-8.8	-6.5	1.3	-2.4	5.0
changed?	Next quarter	9.2	4.6	-3.1	-0.1	-5.4	0.4	-4.2	-3.8
6(a2). How have fees/commissions on loans to small	Current quarter	21.1	13.2	7.5	-5.5	-9.9	-4.1	0.0	-2.4
businesses changed?	Next quarter	12.9	12.1	3.8	0.3	-3.9	0.0	-1.8	-10.0
6(a3). How have collataral requirements for loans to small	Current quarter	-7.8	-12.1	-10.1	-13.3	-20.5	-14.1	-0.8	-6.2
businesses changed?	Next quarter	-7.8	-16.3	-6.6	-2.2	-7.6	0.0	-1.8	-17.0
6(a4). How have maximum credit lines for loans to small	Current quarter	-18.6	-16.8	-13.5	-11.1	-6.4	-0.1	-10.0	-18.4
businesses changed?	Next quarter	-18.8	-9.6	-11.7	-8.2	-15.2	-7.1	-10.0	-13.2
6(a5). How have Loan convenants for loans to small	Current quarter	-8.1	-13.5	-13.3	-9.2	-14.6	-15.8	-2.4	-10.6
businesses changed?	Next quarter	-8.1	-16.3	-10.2	-3.0	-4.4	-0.4	-4.2	-8.4
6(b1). How have spreads on loans to medium PNFCs	Current quarter	13.4	8.2	-13.3	-4.9	-8.8	-7.1	0.0	-9.2
changed?	Next quarter	0.7	1.7	0.5	1.5	4.7	4.5	-2.2	-9.1
6(b2). How have fees/commissions on loans to medium	Current quarter	23.3	13.8	4.8	-4.5	-14.3	-10.7	0.0	-8.3
PNFCs changed?	Next quarter	7.5	12.1	1.0	0.3	4.6	4.7	0.0	-3.6
6(b3). How have collataral requirements for loans	Current quarter	-4.2	-11.5	-9.8	-10.2	-11.0	-9.2	4.9	-13.6
tomedium PNFCs changed?	Next quarter	-3.9	-16.6	-0.9	-1.5	0.0	0.0	-0.5	-14.0
6(b4). How have maximum credit lines for loans to medium	•	-8.4	-16.2	-10.7	-1.1	-14.6	-7.2	-1.5	-8.5
PNFCs changed?	Next quarter	-12.3	-9.6	-15.3	-2.5	-7.8	-3.8	-0.5	-7.2
6(b5). How have Loan convenants for loans to medium	Current quarter	-8.3	-11.7	-13.1	-1.8	-9.8	-9.3	-2.4	-4.2
PNFCs changed?	Next quarter	-8.2	-16.6	-12.9	-1.7	-9.0	-1.0	-1.9	-5.4
	Current quarter	13.4	4.2	-5.8	5.2	6.9	7.1	0.0	-5.3
6(c1). How have spreads on loans to large PNFCs changed?	Next quarter	4.7	8.5	-1.1	1.5	-0.4	-1.0	-0.5	-7.3
6(c2). How have fees/commissions on loans to large PNFCs	Current quarter	27.2	8.8	14.3	7.7	6.4	8.7	0.0	-2.4
changed?	Next quarter	15.0	12.1	3.8	-5.6	-5.4	-5.3	1.7	0.3
6(c3). How have collataral requirements for loans to large	Current quarter	4.1	-9.6	-1.0	4.2	-1.4	-2.9	-1.4	-10.5
PNFCs changed?	Next quarter	-2.0	-5.7	-0.9	-2.5	-1.0	-0.9	-3.6	-10.7
6(c4). How have maximum credit lines for loans tolarge	Current quarter	-16.4	-4.4	-21.9	-6.0	-11.1	-5.3	-0.2	-19.4
PNFCs changed?	Next quarter	-24.8	-8.1	-21.4	-7.5	-9.0	-0.4	-2.4	-1.6
6(c5). How have Loan convenants for loans to large PNFCs	Current quarter	0.0	-11.0	-13.1	-2.4	-9.2	-2.9	-1.0	-1.8
changed?	Next quarter	-6.1	-6.8	-9.1	-2.8	-8.5	-0.9	-3.6	-4.4
-·····	Current quarter	10.5	8.4	-14.8	5.7	8.6	9.3	0.0	0.1
6(d1). How have spreads on loans to OFCs changed?	Next quarter	0.2	6.9	-9.4	1.2	0.0	0.0	-0.5	-8.4
6(d2). How have fees/commissions on loans toOFCs	Current quarter	16.1	14.4	8.7	1.3	-1.9	0.2	0.0	0.0
changed?	Next quarter	1.0	13.2	4.2	0.8	0.0	0.0	-0.6	-1.4
6(d3). How have collataral requirements for loans to OFCs	Current quarter	-5.0	-5.8	-1.0	-9.6	-0.4	1.2	-1.6	-10.4
changed?	Next quarter	-5.0	-1.2	-1.0	-2.9	0.0	0.0	-1.6	-8.9
6(d4). How have maximum credit lines for loans to OFCs	Current quarter	-10.4	-2.8	-15.3	-2.2	-5.7	-1.7	-1.6	-4.3
changed?	Next quarter	-10.4 -5.8	2.0	-15.5 -5.8	2.8	-3.7 -4.4	0.0	-1.0 -4.1	-4.5 1.4
6(d5). How have Loan convenants for loans toOFCs	Current quarter	-5. <i>6</i>	-5.8	0.4	-2.7	-4.4 -4.7	-0.4	-4.1 -4.1	-4.2
changed?	Next quarter	-5.3 -5.3	-5.8 -1.2	-1.0	-2.7 -3.2	-4.7 -4.4	-0.4 0.0	-4.1 -4.1	-4.2 -6.9

Table 3: Corporate Lending Questionnaire Results (contd)

QUESTIONS			2013			2015			
QUESTIONS		Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
7(a). How has the default rate on loans to small businesses	Current quarter	-18.3	-26.0	-13.0	-11.5	14.3	-11.8	-21.0	-7.4
changed?	Next quarter	-28.9	-31.8	-18.0	-10.6	-2.7	1.8	-22.8	-14.0
7(b) How has the default rate on loans to medium PNFCs	Current quarter	-21.2	-15.6	-19.0	-21.6	-5.7	-21.6	-24.1	-11.3
changed?	Next quarter	-30.6	-21.3	-23.6	-10.6	-2.7	1.8	-27.7	-14.0
7(c). How has the default rate on loans to large PNFCs	Current quarter	-21.2	-20.7	-19.2	-25.8	-21.7	-26.8	-23.0	-17.2
changed?	Next quarter	-34.6	-28.0	-20.1	-14.7	-12.4	-3.9	-25.8	-15.5
	Current quarter	-14.5	-22.6	-11.7	-16.9	-10.9	-13.9	-24.1	-10.3
7(d). How has the default rate on loans to OFCs changed?	Next quarter	-34.3	-26.0	-20.6	-10.7	-12.9	-3.9	-27.7	-14.2
8(a). How have losses given default on loans to small	Current quarter	-27.9	-2.9	-28.0	-16.1	-3.4	-5.3	-16.1	-9.4
businesses changed?	Next quarter	-43.6	-9.6	-42.7	-17.0	-14.2	-21.0	-14.2	-14.1
8(b). How have losses given default on loans to medium	Current quarter	-34.4	-13.4	-28.0	-22.3	-15.0	-16.2	-15.3	-11.4
PNFCs changed?	Next quarter	-43.6	-20.0	-42.7	-23.3	-11.7	-18.0	-15.2	-13.4
8(c). How have losses given default on loans to large PNFCs	Current quarter	-32.9	-18.7	-22.3	-28.9	-19.1	-21.6	-14.4	-17.3
changed?	Next quarter	-47.5	-27.0	-34.2	-25.7	-16.3	-18.7	-15.8	-7.5
8(d). How have losses given default on loans to OFCs	Current quarter	-16.9	-21.8	-16.7	-19.0	-24.3	-13.4	-9.3	-1.2
changed?	Next quarter	-33.8	-23.5	-28.2	-18.5	-14.7	-7.9	-11.5	-1.2
9(a). Has there been a changed in average credit quality on	Current quarter	18.6	24.4	23.7	8.3	10.3	14.5	9.8	10.0
newly aranged PNFCs borrowing facilities?	Next quarter	22.9	17.0	29.3	15.1	13.7	2.1	12.1	7.2
9(b). Has there been any change in target hold levels	Current quarter	20.2	5.0	12.5	12.6	16.2	10.5	3.5	13.9
associated with corporate lending?	Next quarter	25.3	2.8	10.9	15.1	11.2	-4.6	7.4	15.0
9(c). How have loan tenors on new corporate loans	Current quarter	15.8	10.5	2.5	11.1	11.5	6.7	0.7	5.0
changed?	Next quarter	16.0	2.8	-0.3	13.3	3.7	-7.6	-0.2	9.8
9(d). Has there been a change in draw down on committed	Current quarter	17.7	24.4	16.3	2.4	7.3	5.0	10.3	6.5
lines by PNFCs?	Next quarter	18.2	17.8	20.7	11.2	2.3	-3.4	11.2	15.8